



February 28, 2007

**J. Carlos Tolosa**  
President  
Eastern Division

**HARRAH'S  
OPERATING  
COMPANY,  
INC.**

Mr. Jorge Izaguirre  
Guest Service Representative  
Showboat Atlantic City

Caesars Atlantic City  
2100 Pacific Avenue  
Atlantic City, NJ 08401

TEL 609 343 2442  
FAX 609 343 2765

17440 N. Dallas Parkway  
Suite 116  
Dallas, TX 75287

TEL 972 818 0743  
FAX 972 818 4264

Dear Jorge:

Congratulations! You were recently selected as your Property's Chairman's Award Winner in the categories of Community Service. That is truly a *tremendous* accomplishment. I greatly appreciate your contributions to your property's success.

As a Property Winner, you were in an elite group considered for Division awards. It is tough competition, considering we have 22,000 employees in our Eastern Division.

Although you were not selected as a Division Winner, I want to express my sincere pride and gratitude for your contributions and dedication. It is a great honor to be recognized as a Property Chairman's Award Winner. You are a role model for employees throughout the company.

I am proud of your accomplishments, and I look forward to your continued success!

With warm thanks and congratulations,

A handwritten signature in black ink, appearing to read "J. Carlos Tolosa".

J. Carlos Tolosa  
President, Eastern Division

c.c. Jay Snowden, SVP/GM  
Mark Starrett, VP Hotel Ops.  
Michael O'Hagan, VP HR